



VILLAPARK DE KOOG - SWIMMING POOL VILLA HOUSE RULES

We do all we can to ensure that you can use the pool at the villa in an optimal and safe manner. That is why we have drawn up some house rules. You need to behave in a way that ensures public order, safety and hygiene. We ask that you read and observe the rules.

Admission:

- ✓ The pool may not be used between 00.00 and 06.00 am.
- ✓ If you have any kind of medical condition (e.g. epilepsy), we ask you to inform the pool reception about this in advance*.
- ✓ Pets are not permitted in the pool.

Children:

- ✓ Children aged 11 and under may only enter the pool area if they are accompanied by an adult who is responsible for them. The adult must be aged 18 or above.
- ✓ Children who do not have an elementary swimming certificate (Dutch level A) are required to wear water wings in all pools. These must comply with the NEN-EN 13138-1 safety standard. Keep your child(ren) in sight at all times. Water wings are not guaranteed to prevent drowning.
- ✓ Babies must use a baby float in the pool.
- ✓ Life jackets and baby floats are available at the reception against a deposit. You can also buy water wings here.
- ✓ Small children who are not yet toilet-trained must wear a swim nappy.

Before you go swimming:

- ✓ Wearing (outdoor) footwear is forbidden for reasons of hygiene. Bath slippers are permitted.
- ✓ For reasons of hygiene you must take a shower before entering the pool. Did you know that by taking a shower for 15 to 20 seconds before you enter a swimming pool, you already wash off more than 50% dirt?
- ✓ Soap and/or shampoo may only be used in the showers, never in the pool.
- ✓ You may only enter the pool in swimwear.

Eating, drinking and smoking:

- ✓ You may not take any food and/or drink with you into the pool.
- ✓ It goes without saying that the swimming pool is a smoke-free area. This includes hookahs and e-cigarettes. Smoking is not allowed outside on the terrace.

Music:

- ✓ Playing loud music can be a nuisance and is therefore not permitted.

Use of the swimming pool:

- ✓ Diving and/or jumping is not permitted due to the limited depth of the pool.
- ✓ Did you know that urine in the pool is generally the main cause of water contamination? You should therefore always use the toilets.

Safety:

- ✓ It is not permitted to enter the pool with more than 6 persons. Access to the pool is only permitted for registered guests of the pool villa. If you receive visitors (guests who are staying or visiting elsewhere at Villa Park De Koog), this must be reported in advance to the reception*.
- ✓ For safety reasons, we advise you not to wear any bracelets or earrings in the swimming pool.
- ✓ Intimate behaviour, welcome or unwelcome, will not be tolerated.
- ✓ You may not bring any glass items into the pool area.
- ✓ Any items that may cause physical injury, such as knives, syringes drugs etc., are not permitted.

Admission is not permitted/will be denied or your stay terminated in the following situations:

- ✓ Admission to the pool is not permitted if you suffer from infectious diseases or have open wounds.
- ✓ Admission to the pool is not permitted if you are under the influence of alcohol and/or drugs.
- ✓ In case of non-compliance with the house rules, access to the swimming pool may be denied for a certain period of time or, in case of repeated violations, your stay in the villa may be terminated, without refund of any booking fees.

Liability & Privacy:

- ✓ Use of the pool is entirely at your own risk.
- ✓ Villa Park De Koog accepts no liability for damages resulting from the use of the pool (e.g. to swimwear), accidents or personal injury.
- ✓ If damage is caused to property of Villa Park De Koog, the main tenant will be held responsible for all costs incurred to repair the damage.

In case of emergency:

- ✓ **Call in case of emergency directly 112!**
- ✓ Inform also the parkmanagement - even for failures or other problems - +31222 - 327842

* The reception of Villa Park De Koog can be reached via +31222-327842 or Boodtlaan 43, De Koog.

Comments or complaints

Should a complaint arise during your stay that has not been solved according to your expectations, please inform De Krim Texel in writing as soon as possible via reserveringen@krim.nl stating your name and/or reservation number.